

Ogle County



103 Jefferson Street

PO Box 135

Oregon, Illinois 61061

Sandy Beitel, 9-1-1 Coordinator

815-732-1119

Emergency Telephone System Board



Vice-Chairman S. Sullivan called the Ogle County ETSB monthly meeting to order on Wednesday, April 14, 2010 at 6:01 pm.

Members Present:

D. DeWall L. Feary
F. Horner E. O'Brien
T. Sill S. Sullivan
B. Winebaugh

Members Absent:

B. Brass J. Thompson

Others Present:

Sheriff Greg Beitel, Ogle County Sheriff
Larry Callant, Ogle County GIS/IT
Sandy Beitel, Ogle County E9-1-1 Coordinator

A motion by F. Horner and seconded by T. Sill to approve the March 10, 2010 meeting minutes. The motion carried.

A motion by F. Horner and seconded by D. DeWall for payment of the following bills. The motion carried.

Landline Account:

Cardmember Services	\$602.26
Century Link	\$163.08
Dixon Ottawa Communications	\$390.00
Frontier Communications	\$713.67
Language Line	\$352.84
Leaf River Telephone	\$156.30
Motorola	\$4,909.73
Ogle County Treasurer	\$13,322.91

Verizon North	\$14,707.42
Verizon Wireless	\$247.47
Total Landline	\$35,565.68

Wireless Account:

Geo Comm, Inc.	\$13,610.00
Verizon North	\$5,849.61
Total Wireless	\$19,459.61

NG9-1-1 Account:

NG9-1-1, Inc.	\$2,300.00
Total NG911	\$2,300.00

Total Bills for Payment: \$57,325.29

Old Business:

S. Beitel mentioned to the board members again about the National Emergency Number Association national conference this year in Indiana. Members already registered include S. Beitel, E. O'Brien, T. Sill, and S. Sullivan. If any other members wish to attend, contact S. Beitel for registration and hotel information.

S. Beitel reported that the new computers for the supervisor's office at the Sheriff's Office and Rochelle Police Department have been delivered. L. Callant, Ogle County GIS/IT will be installing T. Sill's and the City of Rochelle IT department will install S. Sullivan's.

New Business:

S. Beitel informed the members that the 7-year-old laptop, which was purchased by the Sheriff's Office, is no longer functioning. She took it for evaluation to Best Buy, and they advised that it is a hardware issue, it will not even turn on with a completely charged battery. S. Beitel informed the board that L. Callant, with the IT department has received a bid from Dell through the government program and is awaiting a quote from HP as well. He would recommend the HP for the type of work that will be done including accessing the 9-1-1 mapping, CAD system, and all other files. F. Horner motioned to purchase the E9-1-1 Coordinator a laptop not to exceed \$2,000.00. E. O'Brien seconded the motion and the motion passed.

S. Beitel provided a copy of the National NENA Conference and informed the board that with the NG9-1-1 approaching entities rapidly, most of the information is based on GIS data and that at the conference there is an entire tract of GIS/NG9-1-1 and the role and expectations of GIS data.

S. Beitel requested that a member of the Ogle County GIS department be sent as a part of 9-1-1. A motion by F. Horner and seconded by S. Sullivan to allow one GIS employee to attend the National NENA conference on behalf of the Ogle County ETSB.

S. Beitel informed the board of the damage that Rochelle PD received during a lightning storm on April 6, 2010. So far the damage has exceeded \$31,000. Chris Davis, from Dixon Ottawa

Communications, will be providing a break down of the damage by entity responsible. Our insurance company has already been notified of the occurrence and is awaiting the costs from Dixon Ottawa.

E9-1-1 Coordinators Report:

S. Beitel reported that she attended a NENA/APCO focus group meeting in Boston, April 6th-8th, 2010. These focus groups work with vendors who are developing or have products that will be either used with 9-1-1, or assist with 9-1-1. The vendors like to have the input of PSAP's, of all size, on how these will affect their centers. These focus groups also assist the companies with writing FAQ's and SOP's for the dispatch centers. The vendor funds the entire trip.

S. Beitel advised that she is currently on another focus group and may be attending a meeting in Frisco, Texas at the end of the month.

S. Beitel reported e-mailing the March Stats to each board member.

S. Beitel advised that the 9-1-1 Goes to Washington trip was very successful. Illinois had over 20 participants and they met with 11 legislators. Illinois NENA funded this trip, as S. Beitel is the vice president of the Illinois Chapter.

S. Beitel informed the board that this is National Telecommunicators Week, honoring those who give tirelessly for the citizens of Ogle County. They were presented an insulated mug with 9-1-1 on it, along with a letter of appreciation from the Ogle County ETSB.

S. Beitel advised that Ogle County is hosting a Power Phone training this week. There are 27 attendees, so we received 3 free seats for hosting the course. This is quite a savings as this is a 2-day class and it normally costs \$329.00 per person.

S. Beitel advised that she is currently working on 9-1-1 SOP's and a QA program for both PSAP's. Liability is continuing to be a major issue in dispatch centers. We need to have these things in place to protect the dispatchers, the agencies, and the ETSB.

S. Beitel informed the board that Sprint Nextel has been having issues with their cell calls coming into the centers and achieving Phase 2 plotting. Testing was completed yesterday and it was discovered that the type of technology that they are using for one of their networks is called iDen. This technology works strictly off of satellites, there is no alternate system used. If the cell call doesn't "hit" 4 satellites, the call will not plot. The tester making the test calls was ½ block from the cell site and until he got out of his car, his calls did not plot. So anyone making calls from inside a building is definitely not going to plot. I inquired how they were meeting the FCC requirements on plotting accuracy and no real answer was provided. S. Beitel advised that she has contacted the Illinois NENA President, the Illinois NENA Legislative director, and they in turn will be contacting Patrick Halley, National NENA's legislative affairs person who works very closely with the FCC. She will keep the board updated on this situation.

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A motion by L. Feary and seconded by T. Sill for adjournment. The motion carried and the meeting was adjourned at 6:37 pm.

Respectfully Submitted,
Sandy Beitel, Secretary
E9-1-1 Coordinato